

A Message to Our Patients: **Prior Authorizations**

We understand that delays in getting necessary medical care or medication can be upsetting. Most of these delays are due to something called prior authorization.



Prior authorization is a process required by your health insurer. Almost all health insurers, including Medicare Advantage insurers, require your physician to obtain a prior authorization or approval from the health insurer before moving ahead with your treatment, procedure, or medication.

Sometimes, it takes a long time for your insurer to approve our prior authorization request. Sometimes, your insurer will deny our prior authorization request for reasons that we do not understand.



Prior authorizations are frustrating for both patients and physicians and often delay access to needed medical care and prescription medications.

Your physicians are working with the Connecticut State Medical Society to pass laws in Connecticut that would limit the delays in your medical care caused by prior authorizations.

YOU CAN HELP US!

Do you have a story to tell about how waiting for your health insurer to give a prior authorization delayed your medical care or prescription medication and caused your medical condition to get worse? Tell us about it! Send an email or even a short video with your story to [**priorauthstories@gmail.com**](mailto:priorauthstories@gmail.com).



As physicians, we understand that access to timely medical care and medication is very important for your health and well-being. Your stories will help us show the harmful effects that prior authorizations have on your healthcare.

Thank you for your help!

A message from your physician and the

